



Canine Training Team Client Information and Service Agreement

Client & Dog Information

Name:	Home/ Cell Phone:
Address:	Email:
Dog's Name:	Breed/ Age/ Sex/ Intact:

Medical History:

Vet Office/ Vet's Name:

Current health problems/Medications: Yes No (If yes please describe)

Past medical conditions/Treatment: Yes No (If yes please describe)

Does your dog have any allergies, including food allergies? Yes No (If yes please describe)

Is your dog easily handled by the vet staff? Yes No

Has he/she ever had to be muzzled? Yes No

May we contact and discuss health and behavioral issues with your veterinarian? Yes No

HISTORY:

Where did you obtain your dog? Breeder Individual Shelter Rescue Group Pet Store
 Friend/Relative Found stray Other: _____

How long have you had your dog? _____

Do you have other pets? Yes No What kind, breed, age, sex, neutered?

Has your dog ever bitten another animal, dog, or person? If yes, please describe.

Has your dog ever shown any signs of aggression towards another animal, dog, or person? If yes, please describe.

DIET:

What type of food do you feed? (e.g., raw, dry kibble, canned) _____

How often? _____ How much? _____

Does your dog finish all food at meals? Yes No

EXERCISE:

What type of exercise and how long does the exercise last?

TRAINING:

Previous training?

Check all that your dog knows:

Sit _____ Down _____ Stay _____ Come _____ Walk nicely on leash _____ Leave it _____

Give _____ Wait _____ Go to your place _____ Quiet _____ Off (furniture or when jumps up) _____

Others (including tricks):

Please describe your main behavior concerns and goals:

Liability Waiver & Policies

1. The Pend Oreille Pet Lodge will endeavor to create as safe an environment as possible for the training of my dog and will offer only sound, safe, and responsible training and instructions. Pend Oreille Pet Lodge will not be responsible for any unintentional or negligent errors, omissions, or incorrect assertions. I have been told by Pend Oreille Pet Lodge and understand the inherent risks of owning a dog, including but not limited to the risk of dog bites to myself or others, and consequently I am and will remain responsible for the actions of my dog at all times, and I hereby agree to indemnify and hold harmless Pend Oreille Pet Lodge and trainer of any and all claims of injury, expense, costs, or damages caused by my dog. I understand that the recommendation of any other product or service is not a guarantee of my satisfaction with that product or service.

2. I authorize Pend Oreille Pet Lodge to take my dog into public spaces during his/her stay for the purpose of training my dog.

3. If you have left your pet with the kennel or trainer and the trainer determines that your pet is ill or injured and requires medical attention, the trainer will first call the phone numbers listed above regarding your pet's symptoms, treatment option and estimates of cost. If no one can be reached however, please indicate below so the trainer and Pend Oreille Veterinary Service and Pet Lodge can make important decisions for your pet in your absence.

I authorize Pend Oreille Pet Lodge to administer or seek medical care for my dog(s) as determined appropriate by Pend Oreille Pet Lodge and I agree to indemnify and hold harmless Pend Oreille Pet Lodge for all and any results thereof. I will reimburse Pend Oreille Pet Lodge for any charges related to emergency care, including office visits, procedures, medications, surgeries, etc.

I DO NOT authorize Pend Oreille Pet Lodge to administer or seek medical care for my dog(s) as determined appropriate by Pend Oreille Pet Lodge and I agree to indemnify and hold harmless Pend Oreille Pet Lodge) for all and any results thereof.

4. Payment/ Cancellation Policy: I understand that under no circumstance are deposits or monies paid toward training at The Pend Oreille Pet Lodge refundable or transferable. I also understand that I am responsible for payment in full regardless of whether I choose to complete the training program. The Pend Oreille Pet Lodge Canine Training Team reserves the right to terminate training services at any time due to non-compliance and/or lack of cooperation from the client. I will arrive to training sessions on time and understand that tardiness shall result in missed training time.

Private Lessons: We require a minimum of **48 hours** advance notice for cancellation or reschedule of private lessons. Failure to give appropriate advance notice and "No- Shows" will result in session forfeiture. The first visit is considered session #1 of program and all package sessions must be completed within a five- month period from purchase date. There are no refunds offered for unused sessions in private lesson programs and monies are not transferable.

Group Classes: Due to the limited number of registration slots available: we offer a 100% refund for cancellations at least 7 days prior to the start date of the first class. We do not offer any refunds for cancellations less than 7 days before the start date of the first class. There are no make-up lessons for class sessions that you miss. You can schedule a (50% discounted rate) private lesson for a missed session within 30 days of the missed class session.

5. Vaccine Policy: I agree that the above- stated dog is current on (age appropriate) vaccinations that have been administered by a veterinarian. Including **Bordetella (every 6 months)**, DHPP, and Rabies. I understand that I must provide appropriate documentation prior to the first visit.

6. Photo/ Video Release: I authorize Pend Oreille Pet Lodge to use my pet's photograph(s) and/ or video(s) taken during training sessions for educational and promotional purposes in any type of media.

Signature: _____

Date: _____